Girls of Grace Volunteer FAQs

ChildFund International

What Are the Requirements for Being a Volunteer at LIVE! Events?
Volunteers must be at least 16 years of age, have a valid photo ID to present at the event and be a child sponsor through ChildFund.

What's Expected of ChildFund Volunteers?
Volunteers will be answering questions about how child sponsorship works and helping people sign up to begin their sponsorship. A tour rep will meet you at the venue to provide an orientation on what you need to know prior to the event.

Volunteers will work tables at the event and may possibly walk up and down aisles, handing out sponsorship materials and speaking with potential new sponsors. You may need to help locate a packet for a child from a specific country and deliver the information to a particular attendee.

You should feel comfortable talking to others about your sponsorship experience and answering questions about ChildFund and the sponsorship program.

Where Do I Report?
In most cases, you will report to the "Will Call" area at the church or venue. A ChildFund staff member will email you prior to the concert with more instructions about how to get into the venue.

Will I Be Reimbursed for Parking or Mileage?
You are responsible for any travel or parking expenses. However, as a volunteer, you have the opportunity to attend the conference for free.

How Long Will I Be Volunteering?
Ideally, we would like volunteers to participate between 11 a.m. and 1 p.m. This is when the opportunity to sponsor a child through ChildFund will be announced and the table will be the most crowded. However the conference runs from 9 a.m. to 4 p.m. and we will need volunteers all day. We are counting on you to stay for the duration of time you indicated when you signed up to volunteer.

Will I be able to attend the Conference?
You must be at the designated table or walking up and down the aisles volunteering from 11 a.m. to 1 p.m., if possible, since this is when the announcement to sponsor a child will be made and the attention will be on ChildFund. When you finish your designated shift, you may attend the conference if you wish. Please just check with our tour representative, Colleen, to let her know.

Should I Bring Anything?
You are welcome to bring child photos and letters from your sponsored child. Please also bring a valid photo ID to gain access to the venue.

Will I Have an Opportunity to Meet the Artists?
ChildFund does not manage the schedule or have access to the performing artists. Although volunteers have the opportunity to attend the event for free, there is not an opportunity to meet the artists.

What Should I Wear?
Wear casual, presentable attire and comfortable shoes, as you will be standing, walking and possibly taking stairs. No flip-flops.

Will ChildFund Provide Food or Drink at the Venue for Volunteers?
We advise volunteers to eat prior to coming to the venue. Some venues may have food for purchase, and others may not. ChildFund does not provide food or drink at venues.

Where Can I Learn More about the Concert Venue and Obtain Directions?
Directions by venue are available at http://www.girlsofgrace.com/

Will I Hear from Anyone Again about the Concert Date, or Do I Just Show Up?
If you request a reminder, ChildFund can send you an email the day before the show, or we can text you if we have your cell phone number. Otherwise, we are counting on your sign up as a commitment that you will be in attendance at the event and available for the entire time. Should your plans change, please contact us at 1-800-458-0555.

What if the event I'm scheduled to work at gets canceled?
Occasionally, events make get canceled, or there may not be a need any longer for volunteers. In the event of a cancellation, a ChildFund representative will contact you right away and let you know. Please be aware that this may happen at the last minute in some cases.

Thank you for volunteering!

Frequently Asked Questions about ChildFund International

Q: Who is ChildFund International?

A: ChildFund International is a global child development and protection agency serving more than 13.5 million children and their family members in 31 countries. For nearly 75 years, we have helped the world's deprived, excluded and vulnerable children survive and thrive to reach their full potential and become leaders of enduring change. As a member of the ChildFund Alliance, we create supportive environments in which children can flourish.

Q: How much does it cost to sponsor a child?

A: For all of the international countries where we work, the cost to sponsor a child is $28 per month. It costs $35 per month to sponsor a child from the United States.

Q: How much of ChildFund International funds are used to benefit children and families?

A: We are proud to report that in fiscal year 2011, 83% of all funds received by ChildFund International went to programs and services for the children and families in the communities we serve.

Q: How does ChildFund International use the sponsorship donation that I send for my sponsored child?

A: Your monthly sponsorship donation provides critically needed services to your sponsored child. Each program is unique because ChildFund International works directly with local groups and parent committees to identify and offer the services that address the most pressing needs of that community. Sponsorships sustain family-oriented programs such as health care, day care, safe water, nutrition and education and training programs. Donations are combined and used to benefit all children in the community, even those who may not yet have been assigned a sponsor.

Q: What if I'm not ready to sponsor a child? Are there other ways I can help?

A: Yes, people can give toward Children's Greatest Needs, ChildAlert Emergency Fund, and/or our Gifts of Love and Hope catalog on our website: www.ChildFund.org, by calling our toll-free number 800-776-6767, or they may give a one-time donation at a LIVE! event.

Q: Are donations to ChildFund International tax-deductible?
A: Yes.

Q: How Long has ChildFund been in existence?
A: For 75 years, since 1938.