

## Frequently Asked Questions

### **What is the ChildFund backstage pass?**

Because you have chosen to sponsor a child, we're giving you two passes to meet Thompson Square at a show of your choice. It's our way of saying thank you for helping change a child's life.

### **How do I get my ChildFund backstage passes?**

*Step 1:* Visit our [Sponsorship page](#), choose a child, and complete your sponsorship.

*Step 2:* Save and forward your confirmation to [ChildFund@thompsonsquare.com](mailto:ChildFund@thompsonsquare.com) with the subject line "Concert Date, Concert City, Your Name, Your Phone #."

\* Sponsorship confirmation must be received seven days before concert date.

*Step 3:* Receive our team's confirmation and instructions prior to your show.

\*\*To use your backstage passes, you and your guest must have tickets to the show.

### **How many passes will I receive after sponsoring a child?**

You will receive two backstage passes. You and your guest must purchase tickets to a Thompson Square concert of your choice in order to use the passes. You can collect the passes at the box office will call station. The passes will be held under the name you sent with your confirmation.

**Do I need a ticket to the concert in order to go to the ChildFund/Thompson Square Meet & Greet?** Yes. You and your guest must have tickets to a Thompson Square concert in order to use the passes and/or request the ChildFund backstage passes. Sponsoring a child through ChildFund does not get you tickets to the show.

### **Where do I get my backstage passes?**

You can collect the passes at the concert venue's will call station at the box office. The passes will be held under the name you sent with your confirmation. To find out what time the box office will open at a specific venue, please call the venue or visit their website.

### **What do I need to bring to pick up my ChildFund backstage passes?**

You MUST have a photo ID with you at will call in order to receive your passes. The name on the ID must match the name you used when you forwarded your confirmation.

### **Does this offer affect my eligibility for [www.thompsonsquare.com](http://www.thompsonsquare.com) Meet & Greets?**

No, not at all! This is an additional way to meet Thompson Square while making a difference for children in need. You will still be eligible for a website Meet & Greet once every six months.

### **Will Thompson Square still go to their Merch Booth after they perform?**

Unfortunately, Keifer and Shawna will no longer be able to go to their Merch Booth after every show, but we are offering more chances to request a Meet & Greet.

### **Will this offer be available at every show?**

Meet & Greet and ChildFund backstage pass access only applies to select tour dates and does not include radio events, private events or promotional events. Please email [contactus@thompsonsquare.com](mailto:contactus@thompsonsquare.com) for any questions regarding the availability of the ChildFund backstage pass or Meet & Greet. For the ChildFund backstage pass, please use the subject line, "ChildFund, Concert Date, Your Name."

**What if you haven't answered my Meet & Greet or ChildFund backstage pass question?**

Contact the T2Team at [contactus@thompsonsquare.com](mailto:contactus@thompsonsquare.com) or at

[ChildFund@thompsonsquare.com](mailto:ChildFund@thompsonsquare.com)