



**FOR IMMEDIATE RELEASE**

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## **ChildFund Names Leslie Monk Director of Sponsor Care**

**Richmond, Va.** – Jan. 13, 2012 ChildFund International announces its appointment of Leslie Monk as director of Sponsor Care. Leslie will oversee and manage the inbound and outbound sponsorship teams, which interact directly with individuals who sponsor children in the countries where ChildFund works.

Monk has more than 14 years of experience in customer relations, including managing teams and vendors in Venezuela, Dominican Republic, Puerto Rico, India and the Philippines. She has demonstrated expertise in significantly improving customer satisfaction and business processes. Her knowledge of continuous process improvement for increased efficiency and effectiveness earned her the Lean Six Sigma Black Belt certification.

Her previous career experience includes roles in customer service and process assurance with Verizon, Vonage and ACN.

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ChildFund International is a global child development and protection agency serving more than 13.5 million children and their family members in 31 countries. For more than 70 years, we have helped the world's deprived, excluded and vulnerable children survive and thrive to reach their full potential and become leaders of enduring change. As a member of ChildFund Alliance we create supportive environments in which children can flourish. [To sponsor a child in need, visit the ChildFund website.](#)